



Winter Weather Precautions

When winter weather temperatures occur, the following suggestions may help prevent freezing damages and their costly repairs.

- A. Provide adequate warmth in basements or other areas where water service enters building and is distributed to various portions of building. Keep portable heaters away from combustible materials.
- B. Extreme cold can freeze pipes in walls, under sinks, etc. During these periods leave cupboard doors open so room heat can help prevent plumbing from freezing.
- C. During long periods of extreme cold, frost can penetrate the ground and eventually pose a danger of freezing water services. When frost levels reach this level, leave a small pencil-sized stream of water running 24 hours a day until this danger passes.

Because the occupant of a building is the one who can most effectively take precautions to prevent freezing of its water service facilities, it is this Company's policy that the occupant and owner are responsible for the costs of maintaining the water service facilities from the water main to the building and the water piping within the building.

Caution!

If freezing should occur and you choose to thaw your own water service facilities, do not use an open flame inside the building – we recommend use of UL-approved heat tape or the careful use of a properly insulated and grounded hair dryer.