


A Guide to Your New Statement

Modern Electric Water Company is introducing a new billing statement to better serve our customers. The new billing statement provides more information, summarizes account balances and improves our ability to provide accurate descriptions of your services.

We are pleased to offer this new billing statement and we ask for your cooperation during this time of transition. We appreciate your business and thank you from all of us at Modern Electric Water Company.

Please keep the top portion for your records.



MODERN ELECTRIC WATER COMPANY
reliably serving the Spokane Valley since 1905

Statement ID #: 12345678

Billing Summary:	
Previous Balance Due:	74.60
Payments/Credits/Adjustments:	-74.60
Unpaid Total:	0.00
TO AVOID A SERVICE DISCONNECT ... PAY THIS TOTAL IMMEDIATELY	
Current Charges:	60.20
Total Amount Due:	60.20
▶ Charges Due Upon Receipt	
Current Charges must be received by December 15, 2016	
The current billing rates include the following mandated State and Federal fees:	
- Washington State Utility Taxes - Electric	1.75
- Washington State Utility Taxes - Water	.75
- DNR Fish and Wildlife Funding - Approx.	6.43

Customer Service (509) 928-4540
After-Hours Emergency (509) 926-9800
Monday through Friday (Closed Holidays)
Office Hours 7:30am - 4:30pm - Drive Up Window 7:30am - 4:30pm

Drop Box Locations:

- MEWCO's Office at 904 N. Finns Road
- Restroom at Sprague & University Road
- Yates Fountains at 9329 E. Montgomery Ave.
- Yates Fountains at 13014 E. Sprague Ave.

Mail Payments to:
Modern Electric Water Company (MEWCO)
PO Box 141107
Spokane Valley, WA 99214-1107

Payment Options: Pay in the office or call and pay-by-phone with your Visa, Mastercard, or debit card.

Pay on our Website: <http://mewco.com>
please pay using your statement ID number

Statement ID #: 12345678
Current Charges Due Upon Receipt
- Your prompt payment is greatly appreciated -

Total Amount Due:	60.20
Payment must be received by:	12/15/2016

Project Share Donations: [Helping Keep Families Warm](#)

Total Amount Paid: _____

12345678000001231231230000060201

Customer Name and Address

Summary of All Accounts

Contact and Payment Info

Payment Remittance
Please tear off and send this portion in with your payment

Please Update Your Contact Phone Number
We respect your privacy and do not share your contact information

Statement ID or Statement Number
This number is used to post payments


Area for Special Messages
This space will provide messages about your service or upcoming events

Balance Due
Please pay this amount - it reflects the total unpaid balance

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(Continued)

Modern Electric Water Company's new billing statement offers more account information on its reverse side.



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Statement ID #: 12345678
CUSTOMER NAME
ADDRESS
CITY, STATE ZIP CODE

9 Bill Summary

Account Type	Account Number	Service Address	Amount
Electric	12345	904 N PINES ROAD	45.25
Water	1234599	904 N PINES ROAD	14.95
Total			60.20

11 Usage Dates

Total Service 10/19/2016 to 11/20/2016 - 32 Days
Service Address: 904 N PINES ROAD

10 Separate Account Detail By Service Type and Account Number

Electric Detail
Account# 12345

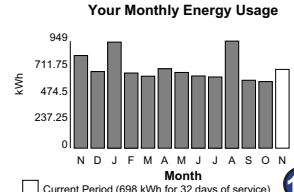
Meter Number	Read Date	Meter Reading		Read Type	Meter Multiplier	Usage
		Previous	Current			
123456	11/20/2016	20535	21233	Valid	1	698 kWh

Previous Balance 39.55
 11/15/16 Payment -- Thank You -39.55
 11/21/16 Basic Charge 9.70
 11/21/16 600 KWH @0.0506 30.36
 11/21/16 98 KWH @0.053 5.19
Charges 45.25

12 Usage History Graph

13 Total Usage and Number of Service Days

Your Monthly Energy Usage



Current Period (698 kWh for 32 days of service)

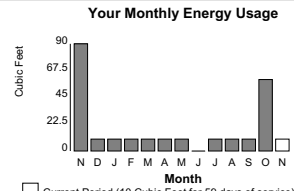
Water Detail
Account# 1234599

Meter Number	Read Date	Meter Reading		Read Type	Meter Multiplier	Usage
		Previous	Current			
1234	11/21/2016	1186	1196	Estimated	1	10 Cubic Feet

Previous Balance 34.95
 11/15/16 Payment -- Thank You -34.95
 11/21/16 Basic Charge 10.95
 11/21/16 1000 Cubic Feet @0.004 4.00
Charges 14.95

Total Service 09/23/2016 to 11/21/2016 - 59 Days
Service Address: 904N PINES ROAD

Your Monthly Energy Usage



Current Period (10 Cubic Feet for 59 days of service)

We encourage you to call or visit our Customer Service Center with all your billing and service questions. Regular lobby office hours are Monday through Friday, 7:30 am to 4:00 pm. Drive-thru and telephone customer service hours are Monday through Friday, 7:30 am to 4:30 pm. Modern Electric Water Company is closed for major holidays.